







### **Better Together**

**How Community Colleges and Nonprofits Create Opportunities** 

November 14th, 2024



### **Better Together**

### How Community Colleges and Nonprofits Create Opportunities

- Introduction to Fresh Start Women's Foundation
- Partnership with Paradise Valley Community College
- Fresh Start's Impact Program and Workforce Initiatives
- Maricopa Community Colleges Workforce Partnerships

### **Today's Panel and Speakers**



Kim McWaters
President and CEO
Fresh Start Foundation



Dr. Dina Preston-Ortiz
Professor of Business
Paradise Valley Community College



Jason Weinstein
Chief Officer, Corporate Engagement
Maricopa Community College



Abdu Dahr Vice President of Strategic Partnerships Fresh Start



Mary P. Upchurch Executive Vice President Gray Decision Intelligence



### Introduction to Fresh Start Women's Foundation

Kim McWaters

President & CEO

### **Our Founders & History**

1992 Fresh Start founded by Pat Petznick & Beverly Stewart

Fresh Start center opens

2023 Celebrating over 30 years & 50,000+ women supported

Fresh Start now employs 50 people in service of the women in our community



### **Our Mission**

MISSION

To provide access and resources that help women **achieve self-sufficiency** and use their strength to thrive.

VISION

To create **unlimited opportunities** for women.

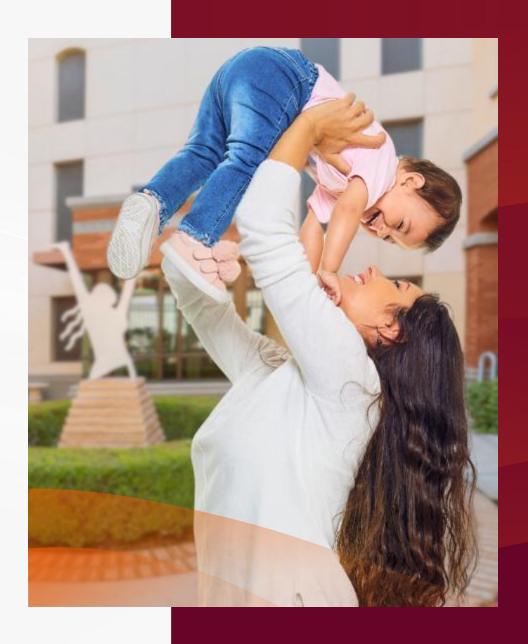
### We empower women to succeed.

Our work is focused on long-term outcomes—for her, her children and our community.

The women we serve change their own lives.

We give them support and access to the tools and resources they need.





### About the women we serve

"When you help a mother help herself, you help her children and build a better community."

- PAT PETZNICK, CO-FOUNDER

- 5,100+ women served in fiscal year 2024
- 76% mothers and 62% single mothers
- 67% report a household income less than \$25K per year
- 66% women of color
- 68% domestic violence survivors

## USNEWORLD REPORT

IF COVID-19 WASN'T BAD ENOUGH, IT'S ALSO A SEXIST DISEASE By Carol DerSarkissian, MD





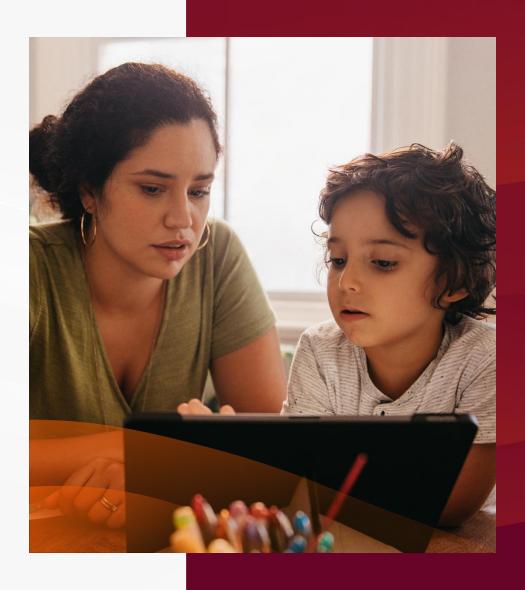
ASU researcher: Women disproportionately impacted by economic fallout from COVID-19

By Steve Nielsen



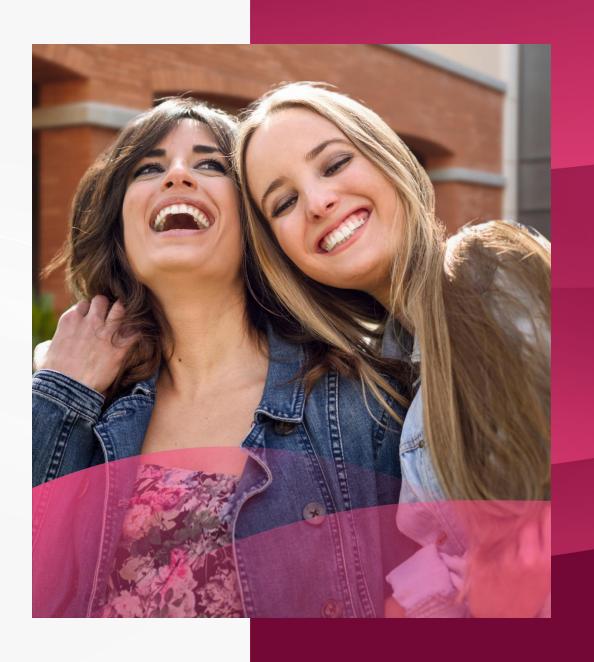
Why have women been so disproportionately affected by Covid-19? Experts explain Alice McCool





# Women disproportionately impacted by the COVID pandemic:

- More precarious employment; First to lose jobs
- Uncompensated caregiver responsibilities
- Increases in domestic violence
- Emotional and physical toll during isolation
- Mental health disparity (depression & anxiety) for women grew



### **OUR WORK:**

### Pioneering a new approach

Impact Program launched Sept. 2021

1<sup>st</sup> in Arizona – Economic Mobility Pathways (EMPathways.org)



Built on brain science of chronic stress



One-on-one social work sessions



Evidenceinformed with goal-setting approach



Wrap-around services & support

### **OUR APPROACH:**

### The Bridge to Self-Sufficiency

PILLAR ONE



#### **Family Stability**

Reviews stability of housing, safety of the household, and ability to meet basic family needs PILLAR TWO



#### Health & Well-being

Assesses physical and mental health, as well as available support networks to help achieve goals

PILLAR THREE



#### **Financial Management**

Includes debt management, future planning, & ability to meet family's financial needs PILLAR FOUR



#### **Education & Training**

Considers skills, education, and training necessary to pursue a chosen career

PILLAR FIVE



#### **Careers**

Accounts for ability to earn a living wage in a job that meets career and future goals



### **OUR IMPACT:**

### Small Business Start-Up Program with Paradise Valley Community College



- Fast-track business & entrepreneurship program
- PVCC program + FreshStart wrap-aroundsupport services
- · 14-year partnership
- 93% completion rate



### Paradise Community College & Small Business Start-Up Program

Dr. Dina Preston-Ortiz
Paradise Valley Community College
Business Professor

## Overview of Paradise Valley Community College

- PVCC's Mission
- Key statistics: (PVCC Fast Facts Spring, 2024)
- Key Program
  - Small Business Start-Up, CCL





## PVCC's Role in the Small Business Start-Up Program

- Specific Support PVCC Provides
  - Accelerated Hybrid Classes at Fresh Start
  - Faculty Expertise
  - PVCC Support
- PVCC's Support for Fresh Start Women Entrepreneurs
  - Cohort Model
  - Entrepreneurship Education Center (EEC)



First Fresh Start Graduation Class, 2012



### The Power of Partnership: Small Business Start-Up

- Successes:
  - 90% starting/operating businesses
  - 53% reported increased earnings
  - 83% find the program very/extremely useful
- Additional Services:
  - Economic Support via Innovation Challenge and Big Pitch contests
  - SBDC connections post-program
- The long-term impact on the community and local economy



### Beth Eckel: Anatomy Art Gallery

PVCC student Beth Eckel won first place (\$5000) in the Big Pitch Competition at CEI's Phoenix downtown facility. Her business, Anatomy Art Gallery, offers anatomically accurate art for patients, healthcare professionals, medical institutions, and interior designers.

### **Big Pitch Organizers:**

"Beth did great and the judges were really impressed, including the Angel Investor."





### Fresh Start's Impact Program & Workforce Initiatives

Kim McWaters

President & CEO

Abdu Dahr

Vice President of Strategic Partnerships

### **OUR APPROACH:**

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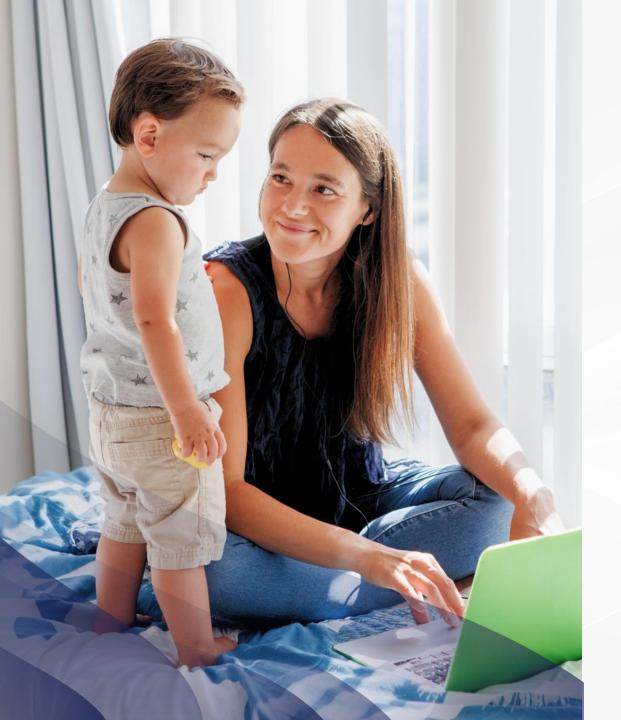
PILLAR FIVE



#### **Careers**

Accounts for ability to earn a living wage in a job that meets career and future goals





THE NEED:

### A Self-Sufficiency Wage

Maricopa County's Self-Sufficiency Standard Wage:

The per hour wage needed to meet basic needs.

\$28.01 / hour

**SINGLE MOM & AN INFANT** 

\$14.35 / hour

**CURRENT MINIMUM WAGE IN ARIZONA** 



THE TAKEAWAY:

Education & career opportunities are necessary.

They're the key to higher paying jobs and a woman achieving self-sufficiency.



### Win - Win - Win

Educators/ Schools

Community/ Employers

Nonprofits





## Program Evaluation System (PES)

How Fresh Start uses PES to identify Workforce Training Programs



### Fresh Start primarily uses three Markets Dashboards.



Athletics Benchmarking



Brand Keyword Search Dashboard

### Non-Degree Demand Coursera

Coursera Non-Degree Demand Dashboard

### IPEDS Completions 2013-2022

Gray Enhanced IPEDS Completions (2013 - ...

### International Student Demand

International Student Demand Dashboard

### Job Postings Insights

CSSW DI

Job Postings Insights Dashboard

### Program Enrollment

Program Enrollment Dashboard

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### Program Keyword Search

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Program Keyword Search Dashboard



Resume Dashboard

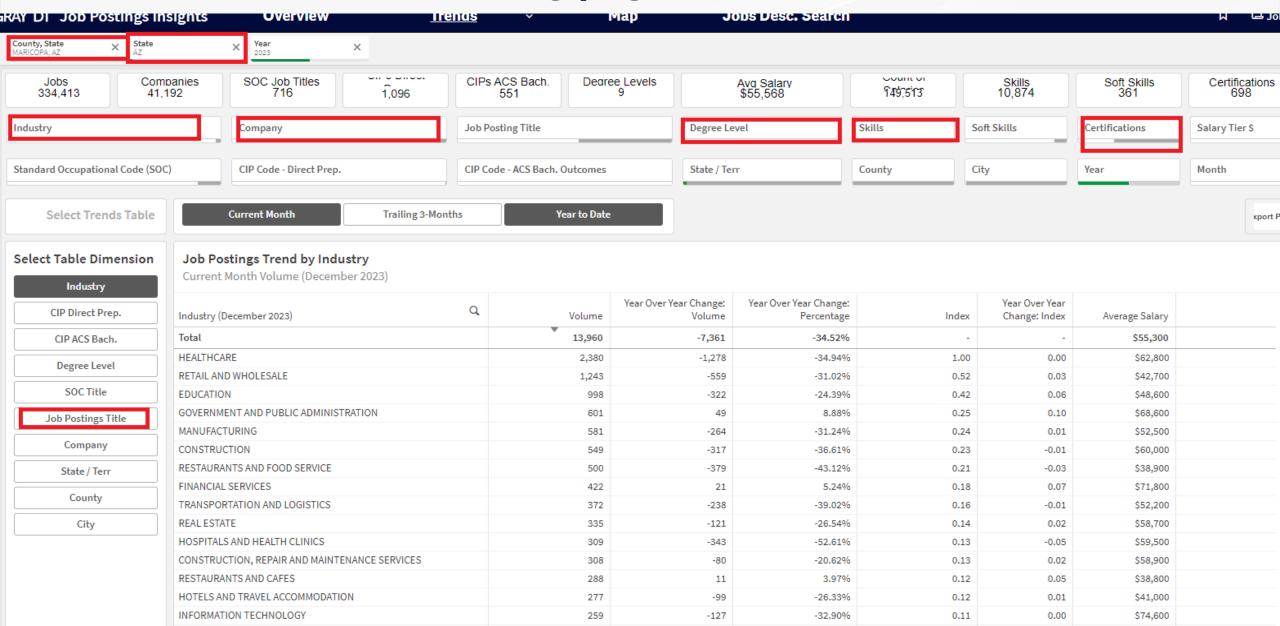
### Non-Degree Demand UDEMY

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Udemy Non-Degree Demand Dashboard



### Overview of the Job Posting page



### Job Postings Deep Dive, Maricopa County

### Industry





#### Companies

HONEYWELL

SWIRE COCA-COLA

JOHNSON CONTROLS





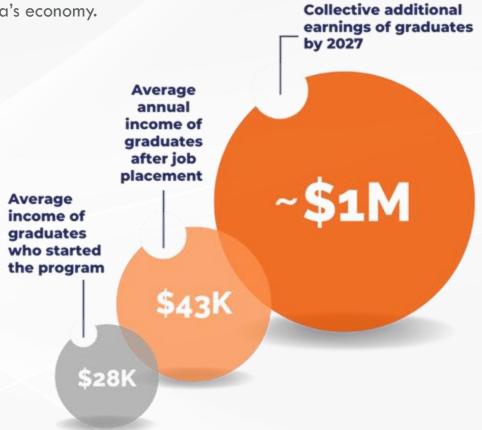
### Workforce Programs with Maricopa Community Colleges

### **Quick Start Semiconductor Technician Program**

Increased earnings at a self-sufficient level allows these women to better support themselves and their families, while contributing to their communities and enhancing Arizona's economy.



\*Data reflects first semiconductor program cohort. Second cohort's completion rate was 100% and graduates are currently in job placement process.







### **OUR IMPACT:**

### Cable Harness Wiring Program with Mesa Community College

#### Four-week course

- Two weeks at MCC to earn industry certificate
- Two weeks at Fresh Start for career support, including resume-building, interviewing skills & practice

#### **Kimberly Rush Success Story**

- 25 years in food service & wanted a change
- Attended Fresh Start Jump Start Your Career Workshop
- Completed Cable Harness Wiring Program
- Now works at PacSci EMC producing parts for aerospace and defense
- Increased her earnings from minimum wage to \$22 per hour + full benefits & profit sharing
- Works four days a week with no evenings or weekends









"Fresh Start has provided more opportunities than I ever knew were out there!"

-Kimberly Rush



### Maricopa Community Colleges Workforce Partnerships

Jason Weinstein

Chief Officer of Corporate Engagement, MCCCD Executive Director, Maricopa Corporate College

### Maricopa County Community College District (MCCCD)

- Serve an area of 9,224 square miles and 4.4M residents in Maricopa County
- Ten individually accredited colleges across Maricopa County
- More than 83,000 credit students enrolled per semester
- 24,000 certificates, degrees and occupational awards annually
- 7 publicly elected trustees









### Maricopa Corporate College

1

Resource to the Colleges and Workforce Partners

Multi-College, Industry-Responsive System Strategies 2

Training Provider

Skill-Building Workshops and Customized Training Solutions 3

### Grant Implementation

- Route to Relief
- Single Front Door
- Centralized Service Model





### MCCCD and Fresh Start | Route to Relief

### **Eligibility**

Maricopa County residents eligible for in-state tuition who have been impacted by the COVID-19 pandemic under one of the following circumstances since March 2020:

- Household income is reduced due to lost wages or reduced work hours
- · Applicant currently is or has been unemployed
- Applicant qualified for unemployment or pandemic insurance benefits
- Applicant laid off or furloughed from job
- Applicant stopped working to care for a sick household member
- Loss of child or spousal support
- Applicant stopped working to care for children home from school or daycare

### **Support Services**

This project provides support to remove potential barriers that students may face in an effort to help them gain an industry credential, including:

- Career navigation services
- Streamlined admission and enrollment
- Up to \$5,000 for tuition, books, and fees
- Up to \$500 for training-related expenses
- Monthly stipends for the duration of the student's educational program (up to 6 months)
  - \$1,500/month for students with a dependent 13 or younger
  - **\$1,000/month** for all other students
- Employment assistance
- Up to \$500 for job search expenses





### MCCCD and Fresh Start | Partnership Features

### Ongoing Communication and Planning

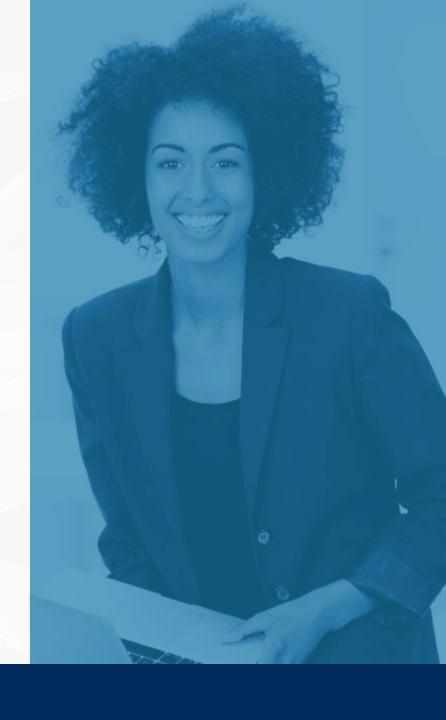
- Dedicated Point of Contact
- Event Collaboration

### Cohort Model

- Sector-Based
- Occupation-Specific

### Braided Funding

- Federal, State, and Private Investments
- Letters of Support



### We all win together.

### **Outcomes for Our Community**

- Nonprofits + Schools = Big win for all
- Leveraging data together = stronger outcomes

### Educators/ Schools

Schools win optimize program
 outcomes, improve
 student outcomes &
 strengthen financial
 performance

### **Nonprofits**

Nonprofits win improved program
 effectiveness,
 increased community
 impact & stronger
 partnerships

### Community/ Employers

Community wins educated and skilled
 workforce, economic
 growth, reduced
 poverty & improved
 quality of life



### Thank You



### **Contact Us for More Information**

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